

# Erin Wehrman

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## **EDUCATION**

University of Illinois at Urbana-Champaign Ph.D. 2018 **Interpersonal Communication** Department of Communication M.A. Missouri State University 2012 Communication Department of Communication Certificate Missouri State University 2012 Graduate Certificate in Conflict and Dispute Resolution Center for Dispute Resolution B.A. **Missouri State University** Communication, Professional Writing 2009 Magna cum Laude, Special Distinction in Communication from the Honors College

#### **ACADEMIC POSITIONS**

Assistant Professor 2017–Present

Missouri State University, Department of Communication

Graduate Assistant 2012–2017

University of Illinois at Urbana-Champaign, Department of Communication

Graduate Teaching Assistant and Lecturer

Graduate Research Assistant

U.S Department of Defense Military Operational Medicine Research Program Award No. W81XWH-14-2-0131. Primary Investigator: Dr. Leanne Knobloch

#### **Instructor and Graduate Assistant**

2010-2012

Missouri State University, Department of Communication

Per Course Instructor

Graduate Teaching Assistant

Graduate Research Assistant

#### **PUBLICATIONS**

**Wehrman, E. C.** (in-press). Military family socialization: An examination of new U.S. military families in online forums. *Western Journal of Communication*.

**Wehrman, E. C.** (in-press). Grief/bereavement. In E. Ho, C. Byland, J. van Weert, I. Basnyat, N. Bol, & M. D. Kruzel (eds.), *The International Encyclopedia of Health Communication*. Wiley.

- Wehrman, E. C., & Abendschein, B. (in-press). Communication theory of identity. In E. Ho, C. Byland, J. van Weert, I. Basnyat, N. Bol, & M. D. Kruzel (eds.), *The International Encyclopedia of Health Communication*. Wiley.
- McAninch, K. G., Delaney, A., Basinger, E., & Wehrman, E. C. (in-press). Validating communication in couples' experience of chronic illness: Associations with relational and health circumstances and overarching relational perceptions. *Western Journal of Communication*.
- Knobloch, L., Kobloch-Fedders, L. M., Yorgason, J. B., **Wehrman, E. C.**, & Monk, J. K. (2021). Trajectories of relational turbulence and affectionate communication across the post-deployment transition. *Communication Monographs*. https://doi.org/10.1080/03637751.2021.1963792
- Basinger, E. D., **Wehrman, E. C.,** Delaney, A. L., & McAninch, K. G. (2021). Couples managing chronic illness: A test of the extended theoretical model of communal coping. *Journal of Social and Personal Relationships*. https://doi.org/10.1177/0265407521999461
- Abendschein, B., Basinger, E. D., & **Wehrman, E. C.** (2021). Struggling together: Examining the narratives of interdependence and healing within romantic relationships after stroke. *Qualitative Health Research*, *31*(7), 1275-1289. https://doi.org/10.1177/10497323211004101
- **Wehrman, E. C.** (2019). "I was their worst nightmare": The identity challenges of military widows. *Death Studies*, 45(8), 583-593. https://doi.org/10.1080/07481187.2019.1671540
- McAninch, K. G., **Wehrman, E. C.**, & Abendschein, B. (2018). Identifying sequences of advice giving in online military discussion forums. *Communication Quarterly*, 66(5), 557–575. https://doi.org/10.1080/01463373.2018.1473456
- Caughlin, J. P., Huston, T. L., & **Wehrman, E. C.** (2018). The affective structure of marriage over time. In A. L. Vangelisti and D. Perlman (Eds.), *The Cambridge handbook of personal relationships* (pp. 90–105). Cambridge University Press.
- Knobloch, L. K., Basinger, E. D., Abendschein, B., **Wehrman, E. C.,** Monk, J. K., & McAninch, K. G. (2018). Communication in online forums about the experience and management of relational uncertainty in military life. *Journal of Family Communication*, *18*(1), 13–31. https://doi.org/10.1080/15267431.2017.1373355
- Basinger, E. D., & Wehrman, E. C. (2016). "They don't get it, and I don't want to try to explain it to them": Perceptions of support messages for individuals bereaved by the death of a parent or sibling. In T. Socha (Series Ed.), E. C. Gilchrist-Petty, & S. D. Long (Vol. Eds.), *Lifespan communication:* Children, families and aging: Vol. 10: Contexts of the dark side of communication (pp. 13–23). Peter Lang.
- Basinger, E. D., Wehrman, E. C., & McAninch, K. G. (2016). Grief communication and privacy rules: Examining the communication of individuals bereaved by the death of a family member. *Journal of Family Communication*, 16(4), 285–302. https://doi.org/10.1080/15267431.2016.1182534

  Recognized as one of the top five most downloaded articles of 2017 from the Journal of Family Communication.

- Knobloch, L. K., Basinger, E. D., **Wehrman, E. C.,** Ebata, A. T., & McGlaughlin, P. C. (2016). Communication of military couples during deployment and reunion: Changes, challenges, benefits, and advice. *Journal of Family Communication*, *16*(2), 160–179. https://doi.org/10.1080/15267431.2016.1146723
- Basinger, E. D., **Wehrman, E. C.**, Delaney, A., & McAninch, K. (2015). College students' long distance coping with a family member's cancer diagnosis and treatment. *Qualitative Health Research*, 25(8), 1085–1098. https://doi.org/10.1177/1049732315576710
- Knobloch, L. K., Theiss, J., & Wehrman, E. C. (2015). Communication of military couples during deployment: Topics discussed, topics avoided, and uncertainty experienced. In E. C. Sahlstein Parcell & L. M. Webb (Eds.), *A communicative perspective on the military: Interactions, messages, and discourses* (pp. 39–58). Peter Lang.
- Knobloch, L. K., & **Wehrman, E. C.** (2014). Family relationships embedded in U.S. military culture. In C. R. Agnew (Ed.), *Social influences on romantic relationships: Beyond the dyad* (pp. 58–82). Cambridge University Press.

# **CONFERENCE PRESENTATIONS**

- McAninch, K. G., Delaney, A., Basinger, E., & Wehrman, E. C. (2021, November). *Validating communication in couples' experience of chronic illness: Associations with relational and health circumstances and overarching relational perceptions.* [conference presentation]. National Communication Association 2021 convention, Seattle, WA.
  - Award: Top four paper award in the Interpersonal Communication Division
- Reynolds-Tylus, T., Lukacena, K. M., **Wehrman, E. C.**, & Moore, M. (2021, November). *Factors influencing COVID-19 exposure notification: An application of the disclosure decision-making model* [conference presentation]. National Communication Association 2021 convention, Seattle, WA.
- **Wehrman, E. C.** (2020, November). *Military socialization and adjustment: An examination of military newcomers and their families in online forums* [conference presentation]. National Communication Association 2020 convention, virtual.
- Basinger, E., Wehrman, E. C., Delaney, A., & McAninch, K. G. (2020, November). *Predictors and outcomes of communal coping for couples managing health stress: A test of the extended theoretical model of communal coping* [conference presentation]. National Communication Association 2020 convention, virtual.
  - Award: Top four paper award in the Health Communication Division
- Delaney, A., Basinger, E., McAninch, K. G., & Wehrman, E. C. (2020, November). *Turbulence and resilience in romantic relationships affected by health stress* [conference presentation]. National Communication Association 2020 convention, virtual.
- Wehrman, E. C., Abendschein, B., Basinger, E. B., & McAninch, K. G. (2020). *Breaking the normative bias: How to approach and study nonnormative relational trajectories* [panel discussion]. Accepted for presentation at Central States Communication Association 2020 convention (cancelled due to COVID-19).

- **Wehrman, E. C.** (2019, November). *Intrapersonal and interpersonal meaning-making: The process of identity reconstruction after the loss of a spouse* [conference presentation]. National Communication Association 2019 convention, Baltimore, MD.
- Lukacena-Buzzetta, K. M., Reynolds-Tylus, T., Salmon, S. K., & Wehrman, E. C. (2019, November). Partner notification and stigma: An application and extension of the revelation risk model [conference presentation]. National Communication Association 2019 convention, Baltimore, MD.
- Knobloch, L. K., Basinger, E. B., Abendschein, B., **Wehrman, E. C.**, Monk, J. K., & McAninch, K. G. (2017, November). *Communication in online forums about the experience and management of relational uncertainty in military life* [conference presentation]. National Communication Association 2017 convention, Dallas, TX.
  - Award: Top four paper award in the Interpersonal Communication Division
- McAninch, K. G., **Wehrman, E. C.**, Abendschein, B. (2017, November). *The prevalence of help seeking and help provision in online military discussion forums: Identifying sequences of advice giving* [conference presentation]. National Communication Association 2017 convention, Dallas, TX.
- **Wehrman, E. C.** (2016, November). *Grieving in the military: The bereavement experience of military widows* [conference presentation]. National Communication Association 2016 convention, Philadelphia, PA.
- Basinger, E. D., & Wehrman, E. C. (2016, November). Sources of uncertainty for individuals bereaved by the death of a parent or sibling [conference presentation]. National Communication Association 2016 convention, Philadelphia, PA.
- Roaché, J. D., Caughlin, J. P., & Abendschein, B., Pusateri, K. B., Wang, N., **Wehrman, E. C.** (2016, July). *How the presence of mobile communication technology impairs conflict communication* [poster presentation]. International Association of Relationship Research 2016 convention, Toronto, Canada.
- Basinger, E. D., Wehrman, E. C., & McAninch, K. G. (2015, November). *Grief communication and privacy rules: Examining the communication of individuals bereaved by the death of a family member* [conference presentation]. National Communication Association 2015 convention, Las Vegas, NV.
- Basinger, E. D., & Wehrman, E. C. (2015, June). "They don't get it, and I don't want to try to explain it to them": Perceptions of support messages for individuals bereaved by the death of a parent or sibling [conference presentation]. International Association for Relationship Research 2015 mini-conference, New Brunswick, NJ.
- Knobloch, L. K., Ebata, A. T., Basinger, E. D., **Wehrman, E. C.,** & McGlaughlin, P. C. (2015, June). *Communication of military couples reunited following deployment: Changes, challenges, benefits, and advice* [conference presentation]. International Association for Relationship Research 2015 miniconference, New Brunswick, NJ.
- Knobloch, L. K., Theiss, J. A., & Wehrman, E. C. (2015, March). Communication of military couples during deployment: Topic avoidance and relational uncertainty [conference presentation]. Central States Communication Association 2015 convention, Madison, WI.
  - Award: Top paper award in the Interpersonal and Small Group Communication Division

- Basinger, E. D., **Wehrman, E. C.,** Delaney, A., & McAnich, K. G. (2014, November). *A grounded theory of students' long distance coping with a family member's cancer* [conference presentation]. National Communication Association 2014 convention, Chicago, IL.
- **Wehrman, E. C.** (2013, November). "I was their worst nightmare": The narrative identity of military widows [conference presentation]. National Communication Association 2013 convention, Washington, D.C.
- **Wehrman, E. C.,** & Bedi, S. (2012, March). *Mother-daughter communication and women's health issues: The effects on the health-seeking behaviors of the female college student* [conference presentation]. Central States Communication Association 2012 convention, Cleveland, OH.
- **Pridemore, E. C.** (2011). *ReThink Breast Cancer's Fashion Targets Breast Cancer: A fantasy theme analysis of FTBC print advertisements* [conference presentation]. Sooner Communication 2011 convention, Norman, OK.
- **Pridemore, E. C.,** Ashley, L., & Bi, J. J. (2011). *A news-flow analysis of media coverage on BP oil spill crisis* [conference presentation]. Sooner Communication 2011 convention, Norman, OK.

# INVITED TALKS AND WORKSHOPS

- Conflict management in the workplace. (2022, May). Invited presentation at the Missouri Parks and Recreation Association leadership webinar series [virtual].
- Moving from description to theory in qualitative research. (2022, April). Invited presentation for graduate qualitative communication research students at Indiana University Bloomington [virtual].
- Inspiring caregivers in long term care. (2022, April). Invited presentation for the 34<sup>th</sup> Annual Geriatric Conference through CoxHealth, Springfield, MO [virtual].
- Conflict management in the workplace. (2022, March). Invited presentation at the Missouri Parks and Recreation Association 2022 Conference, Springfield, MO. Presented with Communication MA student, Erica Pilgrim.
- Intergenerational communication and conflict. (2022, February). Invited presentation for MGT 286: Business Communications, Missouri State University.
- Conflict and aging. (2018, 2019, 2021, 2022). Invited presentation in COM 390: Communication and Aging. Department of Communication, Missouri State University. February 13, 2018; February 15, 2019; February 9, 2021; February 15, 2022.
- Inspiring caregivers of stroke patients in long term care. (2021, October). Invited presentation for the Annual Stroke Conference through CoxHealth, Springfield, MO [virtual].
- Managing intergenerational differences. (2019, 2021). Invited presentation for the Campus Conflict Series through the Center for Dispute Resolution, Missouri State University. September 10, 2019; October 12, 2021.
- Apology and Forgiveness. (2021, April). Invited presentation scheduled for the Campus Conflict Series through the Center for Dispute Resolution [virtual], Missouri State University. *Presentation recorded and also shown in COM 205: Interpersonal Communication Theory and Skills as a guest lecture.*

- Conflict and communication. (2020, 2021). Invited presentation for UHC 397: The Power of Voice. Undergraduate Honors College, Missouri State University. October 14, 2020; March 9, 2021.
- Moving from description to theory in qualitative research. (2021). Invited video contribution to the Communication Research Methods: "Chats with the Profs" YouTube project.
- Research on interpersonal communication. (2018, 2019, 2020, 2021). Invited talk in COM 701: Introduction to Graduate Studies. Department of Communication, Missouri State University. October 15, 2018; October 5, 2019; November, 18, 2020; December 1, 2021.
- Conflict and communication in student affairs. (2020, November). Invited presentation for the Student Affairs Graduate Association (SAGA), Missouri State University.
- Identity research and methods. (2020, October). Invited presentation for graduation communication theory students, University of North Carolina at Charlotte [virtual].
- Navigating challenging professional relationships. (2019, 2020). Invited presentation for the Student Success Series, Missouri State University. February 28, 2019; February 20, 2020
- Managing personal and professional conflict. (2020, January). Invited presentation for the Junior League of Springfield's Education and Development Committee, Springfield, MO.
- Managing intergenerational communication. (2020, January). Invited presentation for the Ozark Turf Association's Education and Annual Meeting, Springfield, MO.
- Basics of the conflict and interpersonal communication major. (2018, 2019, 2020). Invited presentation in COM 100: Introduction to Majors in Communication. Department of Communication, Missouri State University. November 5, 2018; April 8, 2019; November 11, 2019; October, 28, 2020.
- Managing intergenerational communication. (2019, December). Invited presentation for the City of Springfield.
- Conflict resolution in the workplace. (2019, September). Columbia presentation Missouri Family Health Council state conference, Columbia, MO.
- Dealing with difficult personalities. (2019, April). Invited presentation for the City of Springfield.
- Dealing with difficult personalities. (2019, April). Invited presentation for the Campus Conflict Series through the Center for Dispute Resolution, Missouri State University.
- Communication across generations. (2019, April). Invited presentation at the 33<sup>rd</sup> Annual Geriatric Conference through CoxHealth, Springfield, MO.
- Interpersonal and intrapersonal meaning making following the death of a spouse. (2018, October). Invited colloquium presentation. Department of Communication, Missouri State University.
- Crucial conversations. (2018, April). Invited presentation for the International Association of Administrative Professionals conference at Missouri State University.
- The experience of military widows. (2016, November). Invited lecture in CMN 230: Introduction to Interpersonal Communication. Department of Communication, University of Illinois at Urbana-Champaign.

# TEACHING EXPERIENCE

#### Missouri State University, Department of Communication

COM 115: Fundamentals of Public Speaking

COM 205: Interpersonal Communication Theory and Skills

COM 210: Introduction to Communication Research Methods

COM 390: Aging and Communication

COM 405: Interpersonal Communication

COM 506/607: Family Communication

COM 511/611: Conflict and Communication

Also developed online course for the Master of Professional Studies Applied Communication partnership with Ningxia University

COM 521/621: Communication, Mediation, and Negotiation

COM 597/698: The Dark Side of Interpersonal Communication

COM 714: Qualitative Research Methods in Communication

COM 724: Theories of Interpersonal Communication

#### University of Illinois at Urbana-Champaign, Department of Communication

CMN 101: Public Speaking

CMN 230: Introduction to Interpersonal Communication

CMN 260: Health Communication CMN 336: Family Communication

#### **ITT Technical Institute. Learning Resource Center Coordinator**

Workshops designed and implemented included the following:

APA style: Correctly citing sources

Communication skills: Simple steps for better writing and researching

Instructor in-service orientation: Incorporating research into the classroom

Plagiarism workshop: Using sources correctly Taking a second look: Proofreading your work

Researching 101: Formulating and conducting the best search strategies

Virtual Library orientation: Navigating the online library

# **ADVISING/MENTORSHIP**

#### **Culminating Project Advising and Mentorship**

Committee Member

Dissertation projects

2020-Current

Department of Educational Leadership & Policy Analysis, University of Missouri

[earned MU graduate faculty status in 2020]

William Holifield

Thesis Projects

2020-Current

Department of Communication, Missouri State University

Bethanne Grover [completion date: 2021]

Erin Snider [completion date: 2021]

Project Advisor Thesis Projects	2021–Current
Department of Communication, Missouri State University Tyler Curran [completion date: 2022] Shaun Sletten [completion date: 2022]	2021–Current
Seminar Papers and Professional Projects Department of Communication, Missouri State University Noelle Batchelder [completion date: 2022] Megan Todd [completion date: 2022] Rachel Whittington [completion date: 2021] Tonnie Lyon [completion date: 2019] Michelle Blimes [completion date: 2019]	2018–Current
Other Student Mentorship  Advisor, graduate research assistant, Department of Communication, Missouri State	University 2018
<ul><li>Advisor, undergraduate research interns</li><li>CMN 199 and CMN 390: Undergraduate Independent Study in Communication</li><li>Department of Communication, University of Illinois at Urbana-Champaign</li></ul>	2013, 2015–2017
Advisor, undergraduate teaching interns CMN 204: Communication Teaching Internship Program Department of Communication, University of Illinois at Urbana-Champaign	2014–2015
Coach, Leadership certificate Illinois Leadership Center, University of Illinois at Urbana-Champaign Facilitated small groups of students in the full-day <i>Ignite</i> leadership program	2012–2016 2013
Mentor, New Teaching Assistant Orientation Department of Communication, Missouri State University	2011
UNIVERSITY, COLLEGE, AND DEPARTMENTAL SERVICE	
Missouri State University Service  Committee Member, Assessment Council  Association of American Colleges & Universities Representative	2019–Current 2019–Current
Acting Representative [in place of Dr. Carrisa Hoelscher], Graduate Council	Spring 2021
Volunteer Evaluator, Einhellig Interdisciplinary Forum	2020
Volunteer interviewer, Presidential Scholarship Interviews	2020
Faculty reviewer, Logos: A journal of undergraduate research Student reviewer	2018–Current 2008–2009
Reynolds College of Arts and Letters Service	

Volunteer coach, Graduate students participating in 3 Minute Thesis competition

2018-2020

2019

Representative, College council

Department of Communication Service		
Chair Scholarship Committee Curriculum Committee	2022–Current 2019–Current	
Committee Member Curriculum Committee Scholarship Committee Graduate Faculty Ad hoc Conflict and Interpersonal Communication major committee Communication Department Head Search Committee Ad hoc committee on departmental self-study Ad hoc committee to review seminar paper standards Ad hoc committee to review COM 326: Listening	2018–Current 2019–Current 2017–Current 2017–2020 2019 2019 2018 2017	
Paper Reviewer, Graduate seminar papers, Department of Communication	2017–Current	
<ul><li>Participant, Graduate Program Assessment Workshop [focus on MA in Communication Assessment Council Annual Workshop</li></ul>	] 2020	
Manager, Student Educational Planner template (Conflict & Dispute Resolution major)	2019–2021	
Representative Majors fair, Department of Communication booth Undergraduate Research Fair, Department of Communication booth Communication MA Graduate Program Fair	2017–2020 2019 2018	
Faculty Volunteer  Coach, Communication graduate assistant microteaching training Panelist, Organization of Communication Graduate Students' panel on conferences Panelist, Communication Student Society COMTalks event	2021 2019, 2021 2021	
Judge, Vicki Stanton Public Speaking Showcase	2017	
Judge and organizer, Vicki Stanton Public Speaking Showcase	2010–2012	
Center for Dispute Resolution Service  Mediation coach, 40-hour Civil and Family Mediation certification training  2017—Current October 26-29, 2017; March 22-25, 2018; March 28-31, 2019; October 17-20, 2019; October 16- 18, 2020; November 12-15, 2020; March 4-6, 2021; October 21, 2021; November 11-13, 2021		
Facilitator, Victim Impact Panel	2019–2020	
Mediator, Victim Offender Mediation	2019–2020	
Discussion Facilitator, Community group discussions for the Center for Dispute Resolut Discussions with students, faculty, and parents at Glendale High School	tion 2018	
Volunteer facilitator, Missouri Coalition for Restorative Justice's Annual Conference	2017	
University of Illinois, Urbana-Champaign  Tutor, undergraduate tutoring center	2012–2014	

# ITT Technical Institute, Springfield, MO

Health Communication Division

Staff advisor, National Technical Honor Society

2010-2012

2014

2020

# DISCIPLINE AND PROFESSIONAL ASSOCIATION SERVICE

Journal ad hoc reviewer	
Communication Monographs	
Death Studies	
Health Communication	
Journal of Social and Personal Relationships	
Qualitative Health Research	
Southern Communication Journal	
Western Journal of Communication	
Women's Studies in Communication	
National Communication Association	
Committee Member, Interpersonal Communication Division	
Service Nominating Committee [elected position]	2019–2020
Panel Chair, annual convention	
Health Communication Division	2017–2019
Family Communication Division	2018
Interpersonal Communication Division	2015, 2017
Paper Reviewer, annual convention	
Family Communication Division [elected position]	2018–Current
Communication and Military Division [elected position]	2021
Health Communication Division	2017-2020
Interpersonal Communication Division	2017-2020
Feminist and Women Studies Division	2018
Student Section	2013, 2016, 2018
Panel Respondent, annual convention	
Student Section	2016
Conference Volunteer, annual convention	2016
Central States Communication Association	
Paper Reviewer, Interpersonal and Family Communication Interest Group	2020
Western States Communication Association	
Paper Reviewer, Health Communication Interest Group	2019
GRANTS, HONORS, AND AWARDS	
Top paper awards, National Communication Association	
Interpersonal Communication Division	2017, 2021

Blackboard Grandmaster Missouri State University	2020
Summer Faculty Fellowship Grant Missouri State University	2019
Certified Distance Educator Award Missouri State University	2018–2021
COAL Summer Research Award Missouri State University	2018
Department of Communication Summer Dissertation Completion Fellowship University of Illinois at Urbana-Champaign	2017
Jesse Delia Award for Outstanding Article (Basinger et al., 2016)  Department of Communication, University of Illinois at Urbana-Champaign	2017
Dissertation Research Grant Graduate College Small Dissertation Research Grants Program for the Humanitic Sciences, University of Illinois at Urbana-Champaign	2016 es, Arts and Social
Marion Morse Wood Fellowship in Interpersonal Communication Graduate College, University of Illinois at Urbana-Champaign for excellence in communication	2016-2017 interpersonal
Ruth Anne Clark Award Department of Communication, University of Illinois at Urbana-Champaign, to fresearch	2016 fund dissertation
Jesse Delia Award for Outstanding Article (Basinger et al., 2015)  Department of Communication, University of Illinois at Urbana-Champaign	2015
List of teachers ranked as excellent by their students Awarded eight semesters by Center for Innovation in Teaching and Learning, Ur Urbana-Champaign	2012–2016 niversity of Illinois at
Elizabeth Young Winter Fellowship Department of Communication, University of Illinois, at Urbana-Champaign	2012
Holt V. Spicer Scholarship Department of Communication, Missouri State University, for an outstanding un communication	2008 adergraduate student in
Member of Lambda Pi Eta Secretary of Missouri State University's chapter of Lambda Pi Eta	2007 2007–2009
Dean's List, Missouri State University	2005–2009
Member of Missouri State University's Honors College	2005–2009

## PROFESSIONAL DEVELOPMENT

Reframing Your Course: Inclusive Strategies for Syllabus Development [attendee] Department of Communication, Missouri State University	2020
Communication and Conflict Coaching Training [attendee] Dr. Tricia Jones, Conflict Coaching Matters, LLC, Center for Dispute Resolution, Missouri University	2020 State
Master Advisor Missouri State University	18–Current
Safe Zone Training Certification Missouri State University	2019
Conflict Coaching training [attendee] Center for Dispute Resolution, Missouri State University	2019
Victim Offender Dialogues, training for the Victim Offender Mediation program [attendee] Center for Dispute Resolution, Missouri State University	2019
Facilitating Dialogues training [attendee] Center for Dispute Resolution, Missouri State University	2018
Blackboard Black Belt Achievement Missouri State University	2018
Association of Missouri Mediators (AMM) annual conference [attendee]	2018
Mediation with Military Families training [attendee] Heartland Mediators Association, Kansas State University	2017
Civil and Family Mediation Training Certificate (40 hour mediator certification) Center for Conflict and Dispute Resolution, Missouri State University	2012

## PROFESSIONAL EXPERIENCE

### **Learning Resource Center Coordinator**

September 2009–June 2012

ITT Technical Institute, Springfield, MO

Design and implement workshops to teach academic and professional skills to students.

Coordinate orientations, graduation, and other events for students and faculty.

Mentor new students and faculty for successful classroom experiences.

#### **Usability Specialist**

June 2009-September 2009

Management Executives, Inc., Springfield, MO

Edit and design online course content for the American College of Forensic Examiners and the American Psychological Association.